



## TERMS OF ADMISSION

1. **General** - The following Terms of Admission shall apply to all ticket holders attending the event. By attending the event spectators agree to be bound by these Terms of Admission.  
These Terms of Admission should be read in conjunction with the Venue Conditions of Entry, ticket conditions (appearing on each ticket) and the 'FFA Spectator Code of Behaviour'.
2. **Spectator Behaviour** - Patrons agree to comply with the 'FFA Spectator Code of Behaviour', a copy of which is available at [www.footballaustralia.com.au](http://www.footballaustralia.com.au).
3. **Ticket** – Patrons must not:
  - (a) resell or transfer, or attempt to resell or transfer, the ticket at a premium;
  - (b) use the ticket for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services; or
  - (c) package the ticket with other goods and services.Tickets must be carried at all times and produced upon request.
4. **Refund/Exchange** – Tickets will not be refunded or exchanged except in accordance with the "Code of Practice for the Ticketing of Live Entertainment in Australia" (the Code), available at [www.liveperformance.com.au](http://www.liveperformance.com.au). Except as provided by the Code, to the extent permitted by law, FFA is not liable to any person for any loss (including consequential loss) arising out of, or in connection with, the cancellation or rescheduling of the event.
5. **Refusal of Entry/Eviction** – FFA, and Venue Management reserve the right to refuse entry or evict any person:
  - (a) who breaches these Terms of Admission or who FFA or Venue Management has reasonable grounds to believe is likely to breach these Terms of Admission;
  - (b) who jeopardises safety or security at the Venue or event;
  - (c) deemed to be intoxicated or disorderly or under the influence of drugs;
  - (d) attempting to bring in, or found in possession of, Prohibited or Restricted Items;
  - (e) engaging in a Prohibited or Restricted Activity;
  - (f) failing to comply with lawful directions by FFA, Venue Management, Police, or Contract Security staff;
  - (g) previously issued with a Court Banning Notice or FFA Banning Notice that still applies; or
  - (h) not authorised to be in the Venue e.g. without a valid entry ticket or accreditation.
6. **Security Screening** - All persons and their possessions will be subject to searches before entering the Venue and may be subject to search upon exit. Persons who refuse to participate may be denied entry or asked to leave the Venue. Any person having entered the Venue and found to be in possession of a Prohibited or Restricted Item, shall have such item confiscated and may be evicted from the Venue.
7. **Surveillance** - For the safety and security of patrons and staff, surveillance cameras may be operating in and around the Venue. All persons entering the Venue consent to having their image recorded and held for a specified period. In the event of an incident, any footage obtained may be provided to FFA, Police and the Contract Security Provider and used to prosecute or support the implementation of a ban on a person, or for other law enforcement purposes.
8. **Prohibited/Restricted Items** – The following is a non-exhaustive list of items that are prohibited by law and are not permitted to enter the Venue:
  - (a) illegal substances including controlled, dangerous or illicit drugs; and
  - (b) flares, fireworks, weapons, explosives and smoke bombs.The following items are considered restricted and are not permitted to enter the Venue:
  - (a) alcoholic beverages;
  - (b) glass bottles, cans and breakable containers;
  - (c) missiles of any description;
  - (d) recreational equipment such as skateboards, rollerblades and bicycles;
  - (e) animals and pets (other than Assistance Dogs);
  - (f) laser pointers;
  - (g) non-accredited photographic equipment and recording devices for commercial purposes including audio and video equipment;
  - (h) confetti or shredded paper;
  - (i) flag poles composed of materials other than plastic or wood or greater than 1.5 metres in length;
  - (j) signs, banners, flags and clothing displaying offensive, political, National, racial or unauthorised commercial material;
  - (k) eskies, coolers and iceboxes too large to be stored under a seat; and
  - (l) any item determined by FFA or Venue Management that may cause injury, public nuisance or which is deemed dangerous to fellow spectators.



- 9. Prohibited/Restricted Activities** - The following is a non-exhaustive list of activities that are restricted or prohibited within the Venue and participation in such activities may result in eviction:
- (a) smoking (other than in a designated area);
  - (b) displaying commercial or offensive signage;
  - (c) throwing objects of any description;
  - (d) striking or igniting flares, fireworks, explosives and or smoke bombs;
  - (e) the use of racist or offensive language including chanting;
  - (f) storage of equipment or standing/sitting in aisles or walkways; and
  - (g) unauthorised soliciting and customer surveying.
- 10. Responsible Consumption of Alcohol** - All persons entering the Venue are advised that:
- (a) they are entering a licensed premises;
  - (b) intoxicated persons will not be permitted to enter;
  - (c) persons in possession of liquor will not be permitted to enter;
  - (d) intoxicated persons will be removed from the premises;
  - (e) it is an offence for minors to purchase and consume liquor;
  - (f) it is an offence to purchase liquor for (or supply liquor to) minors;
  - (g) persons supplying liquor to minors will be reported to the Police; and
  - (h) penalties and fines may apply under the relevant State's Liquor legislation.
- 11. Liability** - Viewing of football and associated activities can be dangerous and may result in injury. Patrons viewing such activities do so at their own risk. Patrons bring personal items into the Venue at their own risk and assume all risk of any damage or loss (including property damage, personal injury, economic and consequential loss) however it arises at the Venue. FFA and the Venue will not be held responsible for any damage to, loss or theft of a patron's personal property.
- 12. Pass-Outs** - Are issued at the discretion of the Venue. Should pass-outs be granted, patrons wishing to re-enter the Venue must present both the pass-out and a valid ticket to regain entry. Persons will be subject to searches upon Venue re-entry.
- 13. Photographs and Broadcasts** - Photographs taken within the Venue may be used only for private non-commercial purposes. Making or distributing of broadcasts, commentary, news reports or statistics (by any means including by mobile phone or other wireless device) is prohibited unless authorised.
- 14. Image Release** - Patrons grant FFA the non-exclusive right to use their image and likeness in any form or medium, as part of any broadcast or recording of the match and for any other commercial purposes (including in advertising and promotional materials).
- 15. General Conditions** – The following general conditions apply:
- (a) patrons must occupy the seat specified on their ticket;
  - (b) smoking is only permitted in designated smoking areas and not within seating or enclosed areas;
  - (c) umbrellas are permitted into the Venue but, for the comfort of others, must not be raised in the seating or concourse areas;
  - (d) for safety reasons, strollers and prams are not permitted in the seating bowl;
  - (e) unauthorised persons are prohibited from entering the field of play. Prosecutions may be pursued for unauthorised access to either the Venue or field of play;
  - (f) patrons are responsible for their own conduct whilst in the Venue and must pay for the cost of repair of any damage caused to the Venue as a result of their conduct; and
  - (g) drums may be permitted into the Venue on the condition that the owner is identified and receives prior approval from the Venue and Event Manager. Drums must be sized appropriately to be able to be stored under the seat.
- 16. Breach of Terms of Admission-** If Patrons breach these Terms of Admission they may be:
- (a) denied access to, or evicted from, the Venue;
  - (b) banned from attending future matches at the discretion of FFA, Club or Venue Management;
  - (c) asked for identification by FFA (including its authorised contractors, agents or employees), Police, Venue Management or Contract Security staff.

Information collected from Patrons who breach the Terms of Admission may be shared between FFA, Venue Management, Contract Security staff and or Police. This information may be used to prosecute or support the implementation of a ban on the person, or for other law enforcement purposes, and Patrons consent to such use. All information collected will be handled in accordance with FFA's Privacy Policy, which is available at [www.footballaustralia.com.au](http://www.footballaustralia.com.au).

- 17. Privacy Waiver** - Patrons grant consent for their name, address, date of birth and photograph to be provided to FFA, by the relevant State or Federal Police or Contract Security staff, in the event that they are evicted from or arrested within the Venue.
- 18. Privacy Notification** - All persons entering the Venue are advised, in accordance with applicable State and Commonwealth Privacy legislation, that the relevant State or Federal Police will provide FFA with the name, address, date of birth and photograph of any person detained or arrested by Police at the Venue so that FFA can consider, and if deemed necessary, implement a ban on the person from attending future football matches at FFA sanctioned Venues.