

MINIROOS KICK OFF – REFUND POLICY

It is the parents' responsibility to ensure that participants attend all sessions. Missed sessions will not be refunded. If a session is cancelled for any reason, the Program Manager will need to reschedule a make-up session.

Football Australia recognises that there may be circumstances where you wish to cancel the Player's registration and participation in the Program and seek a refund of the registration fees (or a part of them). The registration fee includes fees, levies and charges imposed by Football Australia and its Member Associations (*Governing Body Fee*), and the Program Administrator (*Program Fee*). The following applies to any request to cancel a Player's registration and the consideration of any refund:

- To be eligible for a refund of all or part of the Governing Body Fee, you must complete the [Refund Form](#) no later than seven (7) days after the payment of the registration. Football Australia may withhold from any refund of the Governing Body Fee, any portion of the Governing Body Fee that relates to a participant pack already distributed to you (if applicable).
- To be eligible for a refund of all or part of the Program Fee, you must notify the Program Administrator in writing that you wish to cancel the Player's registration in the Program no later than 10 days after the start of the Program (subject to Program duration). The amount of the Program Fee refund given will be determined in accordance with the Program Administrator's refund policy, taking into consideration program expenses and administration fees. Football Australia is not responsible for determining a refund of the Program Fee.
- The participant shirt size indicated in the registration is final. No exchanges of sizes will be accepted except as required by Australian Consumer Law. [Please find the size chart here](#)



For more information please visit the participant [Terms & Conditions](#)

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